

Work Order System

Abstract

A method for processing maintenance work orders includes: identifying a plurality of maintenance problems; generating a work order for each maintenance problem in a computer, including at least the location of each problem and the type of each problem; assigning each of the work orders to one of a plurality of technicians to fix each of the problems; entering data from each technician in the computer relating to the technician completing each work order, including at least the action taken to fix the problem and the elapsed time to complete the work order; and collecting the data from each of the work orders and analyzing the collected data with respect to at least one of the characteristics of similar types of problems stored in the computer.